

# PRODUCTS & SERVICES

## CLOUD CONNECTION SETUP SUPPORT SERVICES

### Supporting setup and connection with public clouds via ECX Fabric™

We support our customers in setting up and connecting their Equinix IBX datacenter cabinet to public clouds via Equinix Cloud Exchange Fabric™ (ECX Fabric™).

#### Features and Benefits

- **Support from initial setup to start of operation**  
We provide support for customers looking to connect to public clouds via ECX Fabric, from initial setup to start of operation.  
We answer inquiries and provide guidance on operation procedures of major public clouds.
- **Daily operation and support**  
We provide continuous support to our ECX Fabric customers.  
We make configuration changes based on customers' requests and respond to technical inquiries.
- **Support major public clouds**  
We support major public clouds such as AWS, Azure, IBM Cloud, Oracle OCI, and others.

#### About us

Equinix, Inc. (Nasdaq: EQIX) connects the world's leading businesses to their customers, employees and partners inside the most-interconnected data centers. On this global platform for digital business, companies come together across more than 50 markets on five continents to reach everywhere, interconnect everyone and integrate everything they need to create their digital futures.  
Learn more at [Equinix.com](https://www.equinix.com)

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